

NAVIGATING ONLINE EVIDENCE OF INSURABILITY (EOI)

Submitting your online EOI application

Policyholder Name: City of Mansfield

Client ID: 612375LI38

You deserve to know quickly whether you're approved or declined for insurance coverage when evidence of insurability (EOI) is required. That's why OneAmerica® provides a secure and convenient way to submit an EOI application online 24/7*.

Getting started

Register to use our online EOI website by going to www.eoi.oneamerica.com/register from any computer that supports the latest versions of Google Chrome (preferred) or Microsoft Internet Explorer.

1. Enter the Client ID listed on the top right-hand side of this document.
2. Provide the requested information to complete the registration process.
3. A User ID and temporary password will be sent to the email you provided.
4. Go to www.oneamerica.com and click "Login" in the top right corner and enter the User ID and temporary password you received via email.
5. Change your temporary password.
6. Enter your new password to login and click "Begin EOI."

Steps to submit EOI

Step 1: Personal demographic information

You will be asked additional information. If you are requesting spouse/domestic partner coverage when EOI is required, please provide his/her email address so they can be prompted to complete the EOI process.

*Except during maintenance periods.

Step 2: Coverage information

You will be asked to provide your current and requested amount of coverage.

Step 3: Health information

You will be asked to answer a series of "Yes" or "No" questions about your health history.

Step 4: Review and sign

Please read the "Fraud Notice and Notice of Information Practices" information. Review the electronic copy of your application. Provide an electronic signature and click "Finish" to submit.

Step 5: Confirmation

Once submitted, you will receive a confirmation screen noting your application status. If approved, you and your employer will be notified by email. If declined, you will receive a letter via U.S. Mail with more information.

Note: Products issued and underwritten by American United Life Insurance Company® (AUL), Indianapolis, IN, a OneAmerica company.

If you have questions about the registration or EOI process, please contact our Group Contact Center at **1-800-553-5318**.