



Your enhanced member **website** and **mobile app** are now available!



Here's how to register and log in

In the past, you did not have to log into the Health Advocate website to access your Health Advocate member benefits. However, as a result of your recently enhanced member experience, from now on you will need to register and log into the Health Advocate website or the new mobile app to access these benefits.

Why log in?

- ✓ Get more personalized help improving your health and saving on healthcare costs
- ✓ Check the status of a case in real time; see your case history
- ✓ Send and receive secure messages from your Personal Health Advocate
- ✓ Receive company news, alerts, and seasonal tips/advice
- ✓ Set your communication preferences
- ✓ Submit a billing or claims issue

It's easy to register! Just follow the prompts:

- ✓ Visit HealthAdvocate.com/members
- ✓ Type the name of your organization, select it from the drop-down box, and click "Submit"
- ✓ Enter your information
- ✓ Select your user name, password and security questions
- ✓ Read and accept Terms and Conditions, then click "Register"
- ✓ Verify your account through your email

Learn more! 



HealthAdvocateSM

Call Health Advocate anytime for support from their team of medical directors, registered nurses and other experts—professionals with extensive experience working with leading institutions and supporting complicated medical issues.

Our experts can:

- **Help you understand** diagnoses and evaluate treatment options
- **Research and identify** the most advanced approaches to care
- **Arrange appointments** with physicians and specialists, anywhere in the U.S.
- **Locate and evaluate** “best-in-class” physicians and medical centers for second opinions
- **Transfer medical records**, lab results and X-rays
- **Communicate with your doctors** to ensure your needs (and the needs of your family) are met
- **Help coordinate care** and services during and after a hospital stay
- **Provide end-to-end support** during all phases of care
- **Connect you to** licensed medical providers for help with non-urgent health issues

You, your spouse, dependents, parents and parents-in-law can all take advantage of our personalized services. Your medical and personal information will be kept completely confidential.

Once you have registered, you can log on!



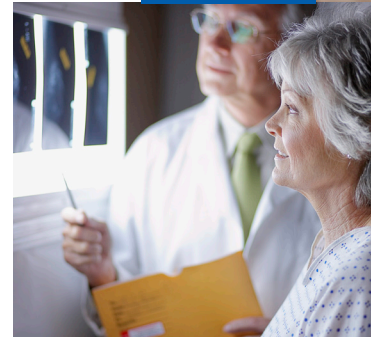
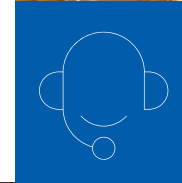
877.342.8848

Email: answers@HealthAdvocate.com
Web: HealthAdvocate.com/members

Download the app today!



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