

Protecting employees' digital lives

Technology is changing our lives every day. We know it can be hard for employees to protect themselves against the increasing cyber threats. That's why MetLaw, in collaboration with internet security expert CyberScout, offers a suite of identity protection services — giving employees the solutions they need to protect themselves online.¹



Identity Theft Defense

With this service, attorneys in our network will help employees with potential ID theft and credit related matters. They will contact creditors, credit bureaus, and financial institutions to help resolve issues resulting from fraud on your employees' behalf. Employees can also access defense support for specific creditor actions over disputed accounts. The attorney defense services include limiting creditor harassment and representation in defense of any action that arises out of the identity theft such as foreclosure, repossession or garnishment, up to and including trial if necessary.

LifeStages Identity Management Services²

This service helps employees proactively manage their personal information and provides the support they need if their identity is stolen. Dedicated experts provide consumer education, advocacy and guidance 24/7. From a lost wallet to stolen documents, to advice on social media privacy settings, we provide personalized support to help employees manage their identities throughout their lives.

FraudScout Triple Bureau Credit Monitoring³

This fully integrated, up-to-date identity monitoring and protection platform helps to detect fraudulent activity and potential misuse of personal information by criminals. It monitors credit activities including credit inquiries, delinquencies and judgement, giving a dashboard view of all three credit reports. The service also offers a \$1 million identity theft expense reimbursement.

About CyberScout

Since 2003, CyberScout has been leading the charge against hackers, thieves and even simple human error. CyberScout services are provided through more than 660 client partners that include 16 of the top 20 U.S. property and casualty insurance carriers, six of the top seven Canadian insurers, major credit unions, banks and numerous Fortune 500 companies.

Providing service and expertise members can count on.

- Best in class service and support
- Fraud specialists and investigators average over 10 years' experience in resolving fraud
- The CyberScout team receives awards every year for service in the industry and has a best-in-industry customer service rating over 99% satisfaction

1. Group legal plan coverages vary by company. Not all plans will have these coverages.

2. These benefits provide the Participant with access to LifeStages Identity Management Services and FraudScout Triple Bureau Credit Monitoring Services provided by CyberScout, LLC. CyberScout is not a corporate affiliate of Hyatt Legal Plans.

3. An additional fee applies to offer this service.

[legalplans.com](https://www.legalplans.com)

Group legal plans are provided by Hyatt Legal Plans, Inc., a MetLife company, Cleveland, OH. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan Property and Casualty Insurance Company, Warwick, RI.

Hyatt Legal Plans, Inc., A MetLife Company | 1111 Superior Avenue, Suite 800 | Cleveland, OH 44114

L0218502529[exp0419][All States][DC,PR] © 2018 METLIFE SERVICES AND SOLUTIONS, LLC