Cigna Group Insurance
Contact List

Cigna.

John Huber
Client Manager
Your contact for all policy issues, service related requests, renewal activities and organizational changes.

3400 Players Club Parkway.
Memphis, TN 38125
John.Huber@Cigna.com
Phone: 1.901.748.4121

Nicole Lightfoot
Client Representative
Your contact for service requests and day to day issues.

1455 Valley Center Parkway
Bethlehem, PA 18017
NICOLE.LIGHTFOOT@Cigna.com
Phone: 1.610.758.7838

Michael Gawel
Premium Service Representative
Your contact for payment and premium related inquiries.

1455 Valley Center Parkway
Bethlehem, PA 18017
Michael.Gawel@cigna.com
Phone: 1.610.997.7330

- **How to File a Life/AD&D or Disability Claim**
  www.cigna.com
  1-800-36-CIGNA *(1-800-36-24462)*
  Hours: 7am to 7pm CST (Monday – Friday)

- **The CIGNAssurance® Program for beneficiaries**
  P.O. Box 570
  Rockland, MA 02370-0570
  U.S. 1-800-570-3778
  www.cigna.com
  Hours: 8am to 8pm EST (Monday – Friday)

- **Life Assistance Program (US Residents)**
  www.cignabehavioral.com/cgi
  1-800-538-3543
  Hours: 24 hours

- **Life and Disability Medical**
  CIGNA Group Insurance
  PO Box 20161
  Lehigh Valley, PA 18003-9792
  1-866-607-2360
  Email Apps to: **BethlehemMail@CIGNA.com**
  Fax Apps to: **1-800-440-0856**
  Hours: 8am to 6pm EST (Monday – Friday)

- How to File an AI/CI claim:
  Faxing documents to our toll-free fax line:
  1.860.730.6460
  Emailing scanned documents to:
  accidentinjury/criticalillness@cigna.com
  Mailing documents to:
  Cigna Phoenix Claim Services
  P.O. Box 55290
  Phoenix, AZ 85078