

Cigna Group Insurance Contact List

**John Huber****Client Manager**

Your contact for all policy issues, service related requests, renewal activities and organizational changes.

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Nicole Lightfoot**Client Representative**

Your contact for service requests and day to day issues.

1455 Valley Center Parkway
Bethlehem, PA 18017

NICOLE.LIGHTFOOT@Cigna.com

Phone: 1.610.758.7838

Michael Gawel**Premium Service Representative**

Your contact for payment and premium related inquiries.

1455 Valley Center Parkway
Bethlehem, PA 18017

Michael.Gawel@cigna.com

Phone: 1.610.997.7330

- **How to File a Life/AD&D or Disability Claim**
www.cigna.com
1-800-36-CIGNA (1-800-36-24462)
Hours: 7am to 7pm CST (Monday – Friday)
- **The CIGNAssurance® Program for beneficiaries**
P.O. Box 570
Rockland, MA 02370-0570
U.S. 1-800-570-3778
www.cigna.com
Hours: 8am to 8pm EST (Monday – Friday)
- **Life Assistance Program (US Residents)**
www.cignabehavioral.com/cqi
1-800-538-3543
Hours: 24 hours
- **Life and Disability Medical**
CIGNA Group Insurance
PO Box 20161
Lehigh Valley, PA 18003-9792
1-866-607-2360
Email Apps to: BethlehemMail@CIGNA.com
Fax Apps to: 1-800-440-0856
Hours: 8am to 6pm EST (Monday – Friday)

- **How to File an AI/CI claim:**
Faxing documents to our toll-free fax line:
1.860.730.6460
Emailing scanned documents to:
accidentinjury/criticalillness@cigna.com
Mailing documents to:
Cigna Phoenix Claim Services
P.O. Box 55290
Phoenix, AZ 85078

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