# Digital**Risk**.

## <u>New Hire</u> Enrollment Instructions



### Troubleshooting

#### Enrollment Systems

- If you stop an enrollment or the system times you out, your benefit elections/inputs will **NOT** be saved.
  - When logging back in, you will have to start a new enrollment and reenter all your information.
- To review a previously confirmed enrollment, simply login and you will see your previous confirmation(s) in the top left corner below the Digital Risk logo

#### • Dependent Information

- You must enter a valid SSN for your spouse and/or dependent child(ren) to enroll them in coverage
  - You will not be able to confirm your enrollment and benefit elections without this information
- You will not see Coverage Tiers for dependents/spouses unless they are entered in the system.
  - A spouse must be entered to see Employee + Spouse Coverage.
  - Children must be entered to see Employee + Children or Family Coverage.

#### • Entering a Beneficiary

- If you need to enter someone who is just a beneficiary (you are not covering them with your benefits), access the Beneficiary Collection Screen. This will appear after selecting your insurance amount:
  - Click the "Manage Beneficiary List" button
  - Select the relationship of the beneficiary from the Dropdown Box
  - Click the "Add New Beneficiary" button
  - Input beneficiary name (required) and whatever information they have for the beneficiary
  - Click "Continue" → Click "Continue" again.
  - This person will now appear as an option to choose as a beneficiary