



Transitioning Your Home Delivery Prescription to Express Scripts

With Express Scripts, you'll have access to:

- **Convenient Home Delivery services through the *Express Scripts PharmacySM*.** You'll be able to have up to a 90 day supply of most maintenance medications delivered directly to you. Maintenance medications are those taken to treat an ongoing condition, such as high blood pressure, high cholesterol or diabetes.
- **Helpful resources on the Express Scripts website, www.Express-Scripts.com.** Online resources will allow you to:
 - Order prescription refills, renewals and check your order status
 - Transfer retail prescriptions to Home Delivery for convenience and potential savings
 - Enroll in Worry-Free Fills to conveniently receive Home Delivery medication automatically
 - Discover possible ways to save money on medications, such as using generics and Home Delivery
 - Receive time-sensitive medication-related alerts on your personalized pharmacy care profile
 - Look up information about your medications and your prescription drug benefit
 - Ask a pharmacist questions anytime, day or night
 - View a financial summary of your prescription expenses, especially valuable at tax time
 - Review your prescription history to share with your doctor

REFILL TRANSFER INFORMATION

Q: Will I need to obtain a new prescription?

A: If you are currently using a Home Delivery pharmacy, and would like to continue the convenience of having your prescriptions delivered, here are two ways to get started with Express Scripts.

By Mail: Mail in the order form included in your member packet, along with your 90-day prescription and copayment -- no earlier than 4 days before your effective date.



By Phone: Call the number on the back of your Express Scripts ID card, and we'll do the work for you.

Q: How soon will I receive my Home Delivery prescription, and how can I check the status of my order?

A: Please allow 10 days from the day you mail in your prescription. After **July 1st** you can check on the status of your order by logging on to www.ExpressScripts.com. If you're a first-time visitor to the website, take a moment to register. Have your member ID number handy. Also, you can contact Member Services for assistance at 800-334-8134

Q: How do I download the Express Scripts Mobile App?

A: Visit your Smartphone's or tablet's market or store and search for "**Express Scripts**". It's free to download and use.

Q: What can I do on the Express Scripts Mobile App?

A: Beginning **July 1st** you can use the app to view your medications and set reminders for when to take them or to notify you when you are running low. You can also get personalized alerts, check for lower-cost prescription options available under your plan and display a virtual member ID card that you can present at the pharmacy.