Allegiance Website Member Logins

Go to www.askallegiance.com

Click on *Health/Flex Login*, which will drop down the login section

Click *Register New User* to set up a login

For *Participant ID* enter the ID number on your Allegiance benefit card. If you do not have a benefit card or ID number you can enter your SSN. Once all the fields are complete, click on *Submit*

Enter the following to verify identity

SSN or Participant ID	
Last Name	
First Name	
Date of Birth	Month ▾ Day ▾ Year ▾
Email	
Confirm Email	
Zip	

Submit

Create a *User Name* and *Password* following the criteria outlined on the screen and click *Submit*

Please enter your new User ID and Password

User Names must ...
- Contain only upper and lower case letters or numbers
- be at least 8 characters and no more than 20 characters

Passwords must have ...
- at least one upper case letter
- at least one lower case letter
- at least one number
- at least one punctuation character from the following list: !%&()*,-./:;? @[\]_{}
- at least 8 characters and no more than 20 characters

User Name	
Password	
Confirm Password	

Submit

Once the login is created, enter the new username and password and click *Login*

Account Login

Health/Flex Account

Username

Password

Login

Trouble logging in?
Forgot Password
Forgot Username
Register a New User

Other Logins

Click here for COBRA Login

Click here for Provider Login

Once logged in you will see access to your plan under *Health Accounts*

Welcome, member

Account   Logout

Access Account(s)   Account Management

Health Account(s)

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Click on the group number/name

This will open a new window into your benefits site called the Luminx Information Network (LIN 3.0)

Status   Enrollment   Resources   Custom

help?

Welcome to the LuminX Information Network (LIN). LIN provides an easy and efficient way to access your benefit information.

Each tab contains useful information about your employer health plan and provides claim status info.

To obtain an electronic copy of your ID card, click on the *Resources* tab and select *ID Card Image*

Click on *Submit* on the far right to display your ID card

An image of your ID card will display, which you can save a copy or print.
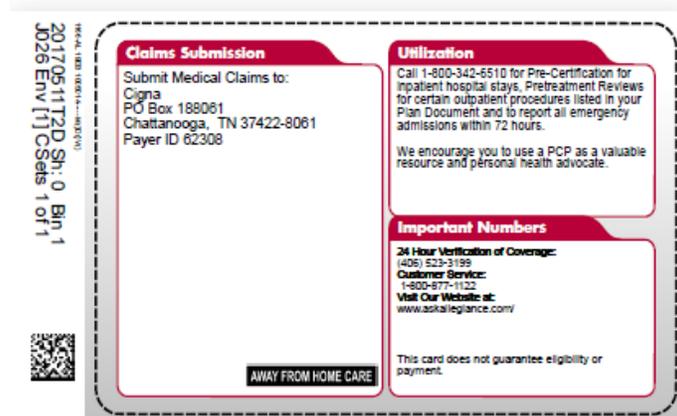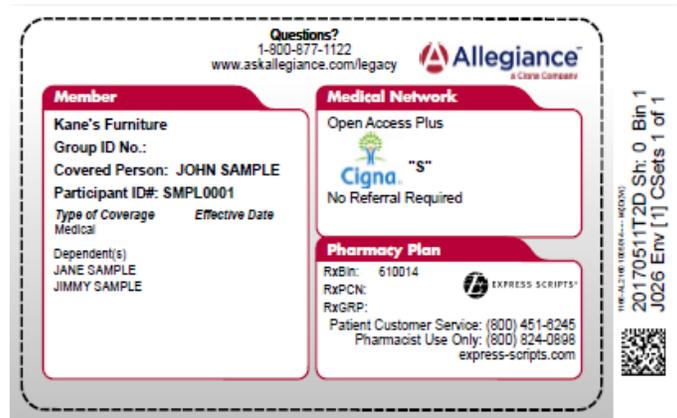
To access the Cigna network and the ability to search for providers, click on the **Custom** tab and choose **Additional Tools**

Click on **Click Here for Cigna**
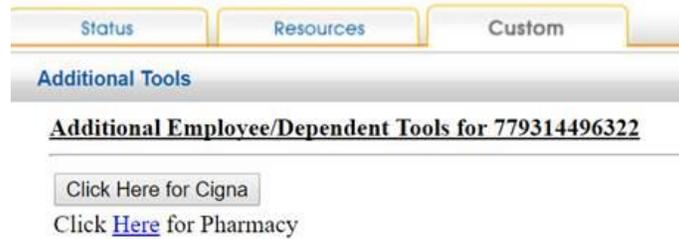
You will be directed to the myCigna site. You will need to set up a Cigna login at your initial access by clicking on *register now*. After that point, the next time you log into the Allegiance site and click the Cigna link, it will automatically open to your information on myCigna.

The **Pharmacy** link will be active as of 9/1/17 and will connect you to your Pharmacy Benefit's site.

If you need any assistance with your login or navigating the Allegiance websites, contact an Allegiance representative at 800-877-1122, option 2, then option 1 for Health Customer Service. Business hours are M-F 8am-8pm EST.