

## Allegiance Website Member Logins

Go to [www.askallegiance.com](http://www.askallegiance.com)

Click on **Health/Flex Login**, which will drop down the login section



The screenshot displays the Allegiance website interface. At the top, the Allegiance logo (a red triangle with a white 'A') and the text "Allegiance a Cigna Company" are on the left. Navigation links for "Resources", "About", "Contact", and "Careers" are on the right. Below the navigation is a large banner image with the text "Your Benefits At Work™". Underneath the banner is a red navigation bar with three buttons: "Health/Flex Login" (highlighted in yellow), "COBRA Login", and "Provider Login". A dropdown menu is open under "Health/Flex Login", containing a "Username" input field, a "Password" input field, a "Login" button, and three links: "Forgot Password", "Forgot Username", and "Register a New User". Below the navigation bar is a light blue section with icons and labels for "Provider", "Cost Transparency", "Contact Us", and "Forms". To the right of this section is a "WATCH OUR VIDEOS" section with five video thumbnails, each with a play button icon and a title: "HOW TO READ YOUR EOB", "HOW TO ACCESS HEALTHCARE BLUEBOOK", "MONTANA - HOW TO FIND A PROVIDER", "CIGNA - HOW TO FIND A PROVIDER", and "HOW TO RECEIVE ELECTRONIC EOBs". At the bottom left, there is a laptop displaying the Allegiance logo and a hand signing a document.

Click **Register New User** to set up a login

For **Participant ID** enter the ID number on your Allegiance benefit card. If you do not have a benefit card or ID number you can enter your SSN. Once all the fields are complete, click on **Submit**

Enter the following to verify identity

<b>SSN or Participant ID</b>	<input type="text"/>
<b>Last Name</b>	<input type="text"/>
<b>First Name</b>	<input type="text"/>
<b>Date of Birth</b>	Month <input type="text"/> Day <input type="text"/> Year <input type="text"/>
<b>Email</b>	<input type="text"/>
<b>Confirm Email</b>	<input type="text"/>
<b>Zip</b>	<input type="text"/>

**Submit**

Create a **User Name** and **Password** following the criteria outlined on the screen and click **Submit**

Please enter your new User ID and Password

**User Names must ...**

- Contain only upper and lower case letters or numbers
- be at least 8 characters and no more than 20 characters

**Passwords must have ...**

- at least one upper case letter
- at least one lower case letter
- at least one number
- at least one punctuation character from the following list: !%&()\*,-./:;?@[\\_{}
- at least 8 characters and no more than 20 characters

<b>User Name</b>	<input type="text"/>
<b>Password</b>	<input type="text"/>
<b>Confirm Password</b>	<input type="text"/>

**Submit**

Once the login is created, enter the new username and password and click **Login**

# Account Login

## Health/Flex Account

**Trouble logging in?**  
[Forgot Password](#)  
[Forgot Username](#)  
[Register a New User](#)

## Other Logins

[Click here for COBRA Login](#)

[Click here for Provider Login](#)

Once logged in you will see access to your plan under **Health Accounts**

Welcome, member Account Logout

[Access Account\(s\)](#) [Account Management](#)

Health Account(s)

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Click on the group number/name

This will open a new window into your benefits site called the LuminX Information Network (LIN 3.0)

[Status](#) [Enrollment](#) [Resources](#) [Custom](#) [help?](#)



Welcome to the LuminX Information Network (LIN). LIN provides an easy and efficient way to access your benefit information.

Each tab contains useful information about your employer health plan and provides claim status info.

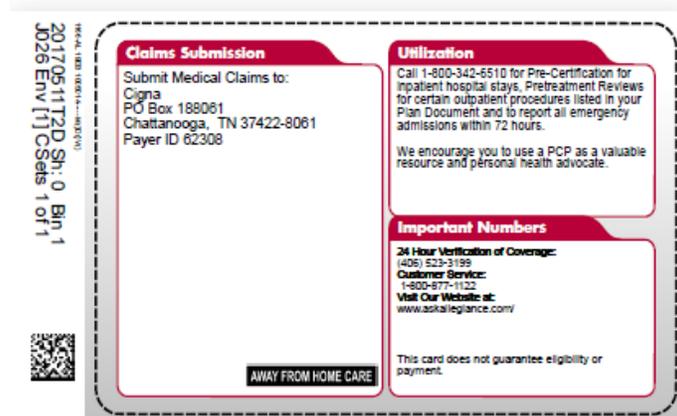
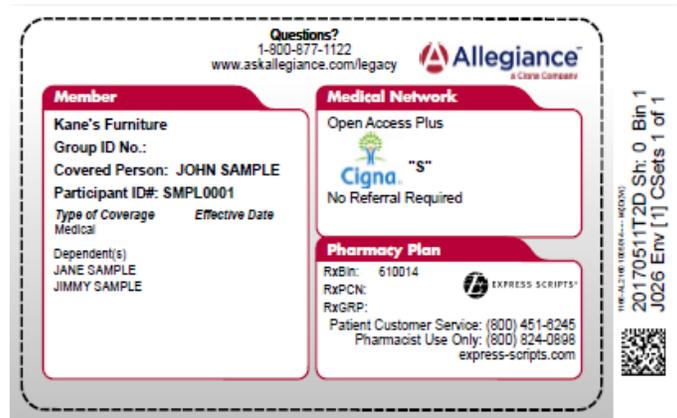
To obtain an electronic copy of your ID card, click on the **Resources** tab and select **ID Card Image**



Click on **Submit** on the far right to display your ID card

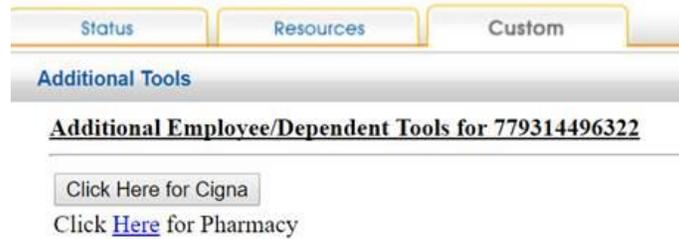


An image of your ID card will display, which you can save a copy or print.



To access the Cigna network and the ability to search for providers, click on the **Custom** tab and choose **Additional Tools**

Click on **Click Here for Cigna**



You will be directed to the myCigna site. You will need to set up a Cigna login at your initial access by clicking on [register now](#). After that point, the next time you log into the Allegiance site and click the Cigna link, it will automatically open to your information on myCigna.



## Seamless Access Log-in

### Log in for Seamless Access

**i** If you've registered with myCigna.com and would like seamless access from your work station, you'll need to complete a one-time log in process. Once you successfully complete this process, you can access myCigna.com without having to log in again each time.  
If you have not registered with myCigna.com, please [register now](#)

Please enter your myCigna.com User ID and Password.

User ID

Password

Keep your User ID and Password in a safe place.

**LOGIN**

[I Forgot My User ID](#)

[I Forgot My Password](#)

The **Pharmacy** link will be active as of 9/1/17 and will connect you to your Pharmacy Benefit's site.

If you need any assistance with your login or navigating the Allegiance websites, contact an Allegiance representative at 800-877-1122, option 2, then option 1 for Health Customer Service. Business hours are M-F 8am-8pm EST.