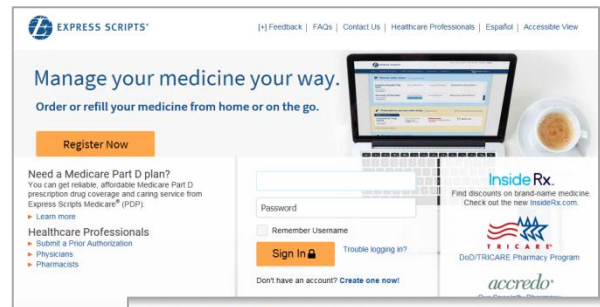


Getting Started with Home Delivery from the Express Scripts PharmacySM

Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts mobile app*, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and Renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more



Forms & cards

To mail in a prescription your doctor has already written:

- 1 Print a mail order form by [clicking here](#).
- 2 Mail your prescription(s) along with completed form to the address provided on the mail order form

To access the member website ...

Login to express-scripts.com (Register if it's your first visit. Just have your member ID or SSN handy.)

If you have a NEW prescription ...

Get started by contacting your doctor to request a 90-day prescription that he or she can ePrescribe directly to Express Scripts

Or print a form by selecting "Forms" or "Forms & Cards" from the menu under 'Benefits,' print a mail order form and follow the mailing instructions.

Or call us and we'll contact your doctor for you.

Please allow 10 to 14 days for your first prescription order to be shipped.

If you have a prescription ...

Check Order Status online or using our app to view details and track shipping.

Transfer retail prescriptions to home delivery. Just click *Add to Cart* for eligible prescriptions and check out. We'll contact your provider on your behalf and take care of the rest. Check **Order Status** to track your order.

Recent Order Status			
Toprol XL 200 mg tablet 200 mg, brand View details	Rx #: 123	Chris	Address Verification Required
Harvoni 90-400 mg tablet 90 mg - 400 mg, brand View details	Accredo Rx #: 297-44	Vanessa	Shipped on XX/XX/XXXX Tracking # 937489201164600649235480

Prescriptions You Can Order Today			
Chris			
Omeprazole dr 10 mg capsule 10 mg, generic View details	Rx #: 123 90-day supply 2 refills remaining	Refill past due You may be running low on this medication	<input checked="" type="checkbox"/> Prescription in cart

Refill and Renew Prescriptions for yourself and your family while online or while using our app. Just click *Add to Cart* for eligible prescriptions and check out. We'll contact your provider on your behalf, if renewals included, and take care of the rest.

* You can search for "Express Scripts" in your app store and download it for free. Then register, if first visit, or login.



Home delivery really delivers

Millions of people enjoy the convenience of home delivery for medicines they take on a regular basis. Your plan recommends home delivery from the Express Scripts PharmacySM. It's easy to get started, your medicine is delivered right to your door about eight days after your prescription is received and delivery is free.

That's why home delivery is preferred by your plan.

Here's how you can get started with home delivery



ePrescribe

Ask your doctor to send your prescription electronically to the Express Scripts Pharmacy



800.698.3757

Talk with a prescription plan specialist (7:30 a.m. – 5 p.m., Mon. through Fri., EST)



Mail

1. Complete a home delivery order form¹
2. Get a 90-day prescription from your doctor plus refills for up to one year (if applicable)
3. Include your home delivery copayment (we accept credit and debit cards, check or money order)
4. Mail your form, payment (or payment information) and prescription to the address on the form

Register at [Express-Scripts.com](https://www.express-scripts.com) and you can:

- Sign up for home delivery
- Refill and renew prescriptions
- Track your prescriptions and home delivery refills
- View claims, balances and prescription history
- Manage account settings and payment methods

Join the millions of Americans who already enjoy the safety and convenience of home delivery from the Express Scripts Pharmacy.

If you have any questions about home delivery from the Express Scripts Pharmacy or your prescription benefit, please call the number on your member ID card.

¹ Visit [Express-Scripts.com](https://www.express-scripts.com) and click on "Forms" or call Member Services at 800.698.3757 to request a home delivery order form.

Express Scripts manages your prescription benefit for your employer, health plan or benefit fund.



EXPRESS SCRIPTS[®]

Why 9 out of 10 patients like

HOME DELIVERY

for maintenance medication¹

BETTER
CARE
GREATER
SAVINGS
MORE
CONVENIENCE

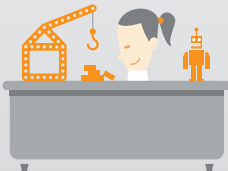
UP TO
19%
BETTER ADHERENCE
to prescribed therapy²
than through retail pharmacies



AUTOMATIC REFILLS
and prescription renewals
make it easy to have
medications on hand



Cutting-edge technology
and techniques achieve
**GREATER DISPENSING
ACCURACY**



Access to
**SPECIALIST
PHARMACISTS**
trained and experienced in the
medications used to treat
particular conditions



Wholesale
purchasing and
pharmacy
automation
achieves
**LOWER
COSTS**



**SAVE 3
MONTHLY TRIPS
TO THE RETAIL PHARMACY**
with each 90-day home delivery fill



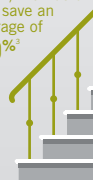
**PROTECTIVE AND
INSULATED
PACKAGING**

ensures safe
delivery of
temperature-
sensitive
drugs.



24/7 pharmacist phone
consultations from the
**COMFORT AND
PRIVACY OF HOME**

A 90-day
prescription
usually costs
less than three
30-day fills at
retail; members
can save an
average of
29%³



Express-Scripts.com
Convenient tools
for managing
prescriptions

**Free Standard
Shipping**
Express delivery
available



If everyone used home delivery,

THE U.S. COULD SAVE \$96.3 BILLION each year⁴



¹National Consumer Survey of Adults with Prescription Drug Coverage published by the Pharmaceutical Care Management Association, 2010. "Maintenance medications" refer to drugs taken over a sustained period of time to treat chronic conditions.

²Iyengar RI, Henderson RR, Visaria J, Frazee SG. Dispensing Channel and Medication Adherence: Evidence Across Three Therapy Classes. Am J Manag Care. October 2013. Patients taking high blood cholesterol medications were 19% more adherent when receiving them through home delivery pharmacies.

³Average percentage savings figure based on analysis of actual January-March 2012 claims for clients with a retail pharmacy and mail pharmacy benefit, excluding Medicare clients and clients participating in mandatory mail programs; savings may vary.

⁴Express Scripts 2011 Drug Trend Report, p. 11

