



TravelConnectSM services

Make travel less stressful.

We're here to assist you with:

- Emergency travel arrangements and funds transfers
- Lost or stolen travel documents
- Language translation services
- Medical and dental referrals
- Corrective lens and medical device replacement
- Medication and vaccine delivery
- Updates to your family, employer, and home physician
- Evacuation coordination for an emergency security or political event, or natural disaster
- Destination info — including weather, currency and more

Detach and keep this card with you at all times.

Caring support and assistance when you travel.

TravelConnect is a comprehensive program that can bring help, comfort, and reassurance if you face a medical emergency while traveling 100 or more miles from home. Whether traveling for business or leisure, if you are enrolled in life and/or AD&D insurance, you and your loved ones can count on our staff for responsive and caring support — 24 hours a day, 7 days a week.

You can count on *TravelConnect*SM services to:

Arrange and pay for transportation to the nearest medical facility. We'll also arrange and pay for the patient's trip home.

Coordinate travel and airfare for your dependent children under 18. This includes the services, transportation expenses, and accommodations of a nonmedical escort.

Monitor medical care and recovery. Services include:

- Medical record requests
- Intermediary services
- Communication with your family, employer, and physician back home
- Recovering lost or stolen documents
- Medical and dental referrals
- Language translation
- Corrective lenses and medical device replacement
- Medication and vaccine delivery
- Arrangements for a deceased traveler
- And more!



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Travel assistance services are subject to specific terms, conditions, and limitations.

*TravelConnect*SM users: If you need assistance, call UnitedHealthcare Global immediately for benefits verification and procedures. Call 24 hours a day, seven days a week (multilingual representatives are available). If you do not have access to a phone, email assistance@uhcglobal.com for assistance. A program description is available at LincolnFinancial.com/TravelConnect. To use *TravelConnect*SM services, call UnitedHealthcare Global at **1-800-527-0218** or **410-453-6330** and provide them with ID number **322541**.

*TravelConnect*SM services are provided by UnitedHealthcare Global, Baltimore, MD. UnitedHealthcare Global is not a Lincoln Financial Group® company. Coverage is subject to actual contract language. Each independent company is solely responsible for its own obligations.

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UnitedHealthcare Global Emergency Response Center:
United States +1-410-453-6330 (Reverse Charges Accepted)
TOLL FREE ACCESS - The numbers below must be dialed from within the country
If your location is not listed or the call will not go through, call the 24-hour
Emergency Response Center collect (reverse charges accepted)

Australia	1 800 127 907	Japan	00531 11 4065
Brazil	0800 891 2734	Mexico	001 800 101 0061
China (northern)	108888*800 527 0218	Philippines	1 800 1 111 0503
China (southern)	10811*800 527 0218	Singapore	800 1100 452
Dominican Republic	1 888 567 0977	South Africa	0800 9 92379
France	0800 90 8505	Spain	900 98 4467
Germany	0800 1 811401	Switzerland	0800 55 6029
Hong Kong	800 96 4421	Thailand	001 800 11 471 0661
Israel	1 809 41 0172	U.K.	0800 252 074
Italy	800 877 204	U.S. & Canada	1 800 527 0218

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers. For a complete list, go to the Global Intelligence Center: <https://members.uhcglobal.com>